

**RUPRI Center for Rural Health Policy Analysis**

**Supplemental Table for Rural Policy Brief 2020-7: Telepharmacy Rules and Statutes: A Three-Year Update for all 50 States**

Data current: 3/31/2020

<u>State</u>	<u>Geographic / Mileage Restriction</u>	<u>Facility Restrictions</u>	<u>Permitted Providers</u>	<u>Staffing Requirements / Ratio</u>	<u>Inter-State Accessibility</u>
<b>ALASKA</b> <a href="#">Administrative Code</a>  <a href="#">Board of Pharmacy Regulations</a>	Located at least 10 road miles from any non-remote pharmacy unless federal law prohibits non-remote pharmacy from providing pharmacy services to individuals within the area. 12 AAC 52.423(b)(2)	Not telepharmacy specific.	Pharmacist, pharmacy technician, pharmacy intern. 12 AAC 52.425 (c)(1)	A telepharmacy system must be conducted under the direct supervision of a pharmacist. The pharmacist-in-charge of a central pharmacy may supervise one or more remote pharmacies. 12 AAC 52.425(a)	Only a central pharmacy located in this state may provide pharmacy services to a remote pharmacy through a telepharmacy system. 12 AAC 52.425(a)
<b>ARIZONA</b> <a href="#">Administrative Code</a>  <a href="#">Statute</a>	No restrictions	Not specific to telepharmacy; minimum area of a community pharmacy must not be less than 300 square feet. R4-23-609.A	Pharmacy technician or pharmacy intern, supervised by a pharmacist 31-1901.70(f)	Pharmacy technicians must complete a training program prescribed by board rules, pass a board-approved examination, complete a two-hour continuing education program on remote dispensing site pharmacy practices, have a minimum of 1,000 hours of experience working as a pharmacy technician in an outpatient pharmacy setting under the direct supervision of a pharmacist, and maintain an active, nationally recognized pharmacy technician certification approved by the board. 32-1923.01  A pharmacist may supervise one remote dispensing site pharmacy if the pharmacist is also supervising and dispensing in a licensed pharmacy. A pharmacist may supervise up to two remote dispensing site pharmacies if the pharmacist is not simultaneously supervising and dispensing at another licensed pharmacy. 31-1961.01(C)	Remote dispensing pharmacy shall either be jointly owned by a supervising pharmacy in this state or be operated under a contract with a pharmacy licensed and located in this state. 32-1961.01.B.1  Supervising pharmacist shall be licensed and located in this state 32-1961.01.B.2

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<b>CALIFORNIA</b> <a href="#">Administrative Code</a> <a href="#">Statute</a>	Located in a medically underserved area (area that doesn't have a pharmacy that serves the general public within 10 road miles of the remote dispensing site) unless otherwise approved by the board. <i>4130(c)(1)</i>	Supervising pharmacy shall not be greater than 150 miles from the remote pharmacy. <i>4131(b)</i>  Shall not be operated by the state and not be located in any state facility. Not applicable to eligible pharmacist from leasing space in property owned by the state. <i>4130(f)</i>  Should not dispense more than 225 prescriptions per day, calculated each calendar year. <i>4130(h)</i>	Only staffed by pharmacists or pharmacy technicians, or both, and shall not employ any unlicensed personnel. <i>4130(d)</i>	A pharmacist may supervise up to 2 pharmacy techs at each remote pharmacy (not to be construed to alter a pharmacist's ability to also supervise pharmacy techs at the supervising pharmacy). <i>4132(d)</i>  Pharmacy Technicians must possess and maintain a certification issued by a board-approved pharmacy technician certification program and possess one of the following: A minimum of an associate degree in pharmacy technology; or a minimum of a bachelor's degree in any subject; or a certificate of completion from a course of training specified by regulations adopted by the board. <i>4132(a)(2-3)</i>  Pharmacy Technicians must complete a minimum of 2,000 hours of experience working as a pharmacy technician within the two years preceding first commencing work in the remote dispensing site pharmacy. <i>4132(a)(4)</i>	A supervising pharmacy must be located in this state where the majority of beneficial interest is owned and operated by board-licensed pharmacist. <i>4044.6(a)</i>  A remote dispensing site pharmacy means a licensed pharmacy located in this state. <i>4044.3(a)</i>
<b>COLORADO</b> <a href="#">Board of Pharmacy Rules</a> <a href="#">Statute</a>	Located more than 20 miles from the nearest prescription drug outlet and from any other telepharmacy outlet. <i>12-280-103(50)(a)(II)</i>	Not telepharmacy specific.	Pharmacy tech on site who is remotely supervised by a licensed pharmacist. <i>12-280-103(50)(a)(IV)</i>	Not specific to telepharmacy; Pharmacy technicians must obtained and maintain in good standing certification as a pharmacy technician from a certifying organization. <i>12-280-115.5(2)(a)</i>  Pharmacists engaged in remote pharmacy practice are not considered in the computation of the technician to pharmacist ratio. <i>26.00.20.d.</i>	All pharmacists employed or contracted must be CO licensed pharmacists and hold active, unrestricted licenses with the board. <i>26.00.20.b.</i>
<b>IDAHO</b> <a href="#">Administrative Rules</a>	No restrictions	The drug outlet must maintain video surveillance with an adequate number of views of the full facility and retain a high quality recording for a minimum of ninety (90) days. <i>27.01.01.302.01.a</i>	Not telepharmacy specific.	A pharmacist or prescriber must complete and retain a monthly in-person self-inspection of the drug outlet using a form designated by the Board. <i>27.01.01.302.04</i>	No restrictions

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<b>ILLINOIS</b> <a href="#">Administrative Code</a> <a href="#">Statute</a>	Not telepharmacy specific.	Not telepharmacy specific.	Pharmacist, pharmacist technician, pharmacy students <i>(1330.510(b)(8)(A))</i>	Remote pharmacy technician must have 1 year of experience and be registered as a certified pharmacy technician, or be a student pharmacist. <i>1330.510(b)(8)(A)</i>  Hub pharmacists may electronically supervise no more than 3 simultaneously open remote sites. <i>1330.510(b)(8)(C)</i>	Home pharmacies that are located outside of Illinois must be licensed as a nonresident pharmacy. Nonresident pharmacies shall abide by all Illinois laws and rules when filling prescriptions for Illinois residents, except that the dispensing pharmacist and the pharmacist-in-charge shall not be required to be licensed in Illinois, except as otherwise provided in this Part. <i>1330.510(a)</i>
<b>INDIANA</b> <a href="#">State Code</a> <a href="#">Emergency Rule</a>	Remote dispensing facilities must be located at least ten (10) miles from an existing retail pharmacy (with exceptions). <i>IC 25-26-13.5-6</i>  Unless the board approves otherwise following a personal appearance, a remote dispensing facility must be located within forty-five (45) miles of its supervising pharmacy. <i>Emergency Rule LSA Document #18-325(E)</i>	Does not include a facility or an automated dispensing system that is located in a hospital, an ambulatory outpatient surgical center, or a health facility. <i>IC 25-26-13.5-3</i>  Remote dispensing facility must be jointly owned by a pharmacy or operate under a contract with a supervising pharmacy. <i>IC 25-26-13.5-6(c)(1)</i>	Pharmacist; licensed and certified pharmacist technician with at least two-thousand hours experience. <i>IC 25-26-13.5-9(b)</i>	There must be at least one (1) pharmacist working at a remote dispensing facility for every six (6) pharmacist interns, licensed pharmacy technicians, and pharmacy technicians in training at the supervising pharmacy and remote dispensing facility. <i>IC 25-26-13.5-9(a)</i>  A remote dispensing facility that is not staffed by a pharmacist must be staffed by at least one (1) pharmacy technician who meets the following requirements: Is licensed; has at least two thousand (2,000) hours of experience working as a pharmacy technician in a pharmacy licensed under this article and under the direct supervision of a pharmacist; and has successfully passed a certification examination offered by the Pharmacy Technician Certification Board or another nationally recognized certification body approved by the board. <i>IC 25-26-13.5-9(b)</i>	Pharmacy and pharmacist are located in Indiana. <i>IC 25-26-13.5-4(2)</i>

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<p><b>IOWA</b></p> <p><a href="#">Administrative Code</a></p>	<p>10 miles from nearest general pharmacy. If less than 10 miles, the telepharmacy site shall submit a request for waiver. The distance requirement will not apply if the proposed telepharmacy: 1) was approved and operating as a telepharmacy site prior to July 1, 2016; 2) is located within a hospital campus with services limited to inpatient dispensing; 3) is located on property owned, operated, or leased by the state.</p> <p>657—13.16(4)</p>	<p>The managing pharmacy shall be located within a 200-mile radius of a telepharmacy.</p> <p>657-13.9(1)</p>	<p>Staffed by pharmacy technician or on-site pharmacist as needed, supervised by verifying pharmacist</p> <p>657-13.2/13.3(1)a</p> <p>Pharmacist-interns or pharmacy support persons at the telepharmacy site is prohibited</p> <p>657-13.8(7)a</p>	<p>The telepharmacy site shall be staffed by a pharmacist for at least 16 hours per month. While on site, the pharmacist shall make available to the community general health care services, which may include, but not necessarily be limited to, immunizations, medication therapy management, or health screenings, as deemed necessary and appropriate by the pharmacist in charge and as provided by policies and procedures.</p> <p>657-13.9(6)</p> <p>Telepharmacy technician shall maintain current national certification and registration in good standing with the board as a certified pharmacy technician, completed 2,000 hours, at least 1,000 hours of which shall be practicing in an Iowa-licensed pharmacy (of which 160 hours shall be practicing in a managing pharmacy), complete required minimum training.</p> <p>657-13.10(155A)(1,2)</p> <p>The telepharmacy technician shall complete two hours of continuing education in each of the following activities. These continuing education requirements shall not be in addition to the total continuing education credits required to maintain national certification. a. Patient safety/medication errors. b. Pharmacy law.</p> <p>657-13.11(3)(ab)</p>	<p>The verifying pharmacist who is performing patient counseling shall be physically located within the managing pharmacy or another pharmacy licensed to operate a pharmacy in Iowa.</p> <p>657-13.10(155A)(1)</p>
<p><b>LOUISIANA</b></p> <p><a href="#">Administrative Code</a></p> <p><a href="#">Board of Pharmacy Regulations</a></p>	<p>No other pharmacies licensed by the board within 20 miles (driving distance) of the location of the telepharmacy dispensing site.</p> <p>§2425.A.1</p>	<p>Not specific to telepharmacy, the prescription department shall consist of an area at least 300 square feet in size</p> <p>§2425.E.1.a</p>	<p>Pharmacist, LA licensed certified pharmacy technician</p> <p>§2425.A.6</p> <p>A pharmacy intern may not practice at a telepharmacy; additional clerical personnel may also be present at the site.</p> <p>§2425.E.2.d-e</p>	<p>The site shall be staffed by only one LA licensed certified pharmacy technician and shall be included with the other personnel at the supervising pharmacy when calculating the ratio of pharmacists to technicians.</p> <p>§2425.E.2.c</p> <p>The minimum staffing requirement for a telepharmacy dispensing site shall be a Louisiana licensed certified pharmacy technician with at least two years of experience as a Louisiana licensed certified pharmacy technician and with demonstrated proficiency in operating the telepharmacy system used in the telepharmacy dispensing site.</p> <p>§2425.A.6</p>	<p>A central pharmacy may supervise no more than two telepharmacy dispensing sites, and all such sites must be located within Louisiana.</p> <p>§2425.A.5</p>

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<b>MICHIGAN</b> <a href="#">Signed Legislation</a>  (effective 4/26/2020)	Not within 10 miles of another pharmacy. Rule doesn't apply if remote pharmacy is located at a hospital or mental health facility. 17742a(2)(c)  Department can waive the 10 mile requirement if the applicant provides satisfactory evidence that the proposed remote pharmacy will be located in an area with limited access to pharmacy services. 17742a(3)	A remote pharmacy shall not dispense more than an average of 150 prescriptions per day during a 90-day period. 17742b(9)	Pharmacist, Licensed Pharmacy Technician. 17739(2)	Technician must have at least 1,000 hours of experience working in a pharmacy, be nationally certified, and hold a non-temporary or limited license. 17742b(10)	A parent pharmacy shall not operate a remote pharmacy in this state unless the parent pharmacy and the remote pharmacy are each located in this state and licensed as a pharmacy 17742a(1)
<b>MINNESOTA</b> <a href="#">Administrative Rules</a>  <a href="#">Board of Pharmacy Guidance</a>	Medically underserved community: 20 miles, corresponding to 30 minutes travel time, to the remote site. Board of Pharmacy Guidance, #1b	Not telepharmacy specific.	Pharmacist; Registered certified pharmacy technician. Board of Pharmacy Guidance, #8	Each pharmacist may supervise four technicians, the number of allowed techs may be divided between the central and remote sites. Board of Pharmacy Guidance, #9  Ppharmacy technicians working at a remote site are required to have a minimum of one year (2080 hours) of experience as a registered technician and be certified through one of the certification programs recognized by the Board. Board of Pharmacy Guidance, #8	Not telepharmacy specific.
<b>MONTANA</b> <a href="#">Administrative Rules</a>  <a href="#">Code Annotated</a>	Cannot be located within 20 mile radius of an existing pharmacy. 24.174.1302(2)	Not telepharmacy specific.	Pharmacist; Pharmacy Technician 21.174.1302(4)(a)	Registered pharmacy technician must be: certified by PTCB or ExCPT, or board approved certifying entity and have at least 500 hours experience as a pharmacy technician, pharmacy technician in training, or experience deemed equivalent by the board. 24.174.1302 (4)(b)(i-iii)	Not telepharmacy specific.
<b>NEBRASKA</b> <a href="#">Statute</a>  <a href="#">Legislation</a>	The remote dispensing pharmacy must be located ten driving miles or more from the nearest pharmacy 71-436.02(1)	Not telepharmacy specific.	Licensed pharmacist, certified pharmacy technician 71-436.02(2)	Not specific to telepharmacy.	The licensed pharmacist must be licensed and located in Nebraska 71-436.02(2)

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<b>NEVADA</b> <a href="#">Administrative Code</a> <a href="#">Statute</a>	Must be located: 1) At least 50 miles or more from the nearest pharmacy; and 2) In a service area with a total population of less than 2,000. <i>NRS 639.23277(1)(a)&amp;(b)</i>	A pharmacy or an office of a dispensing practitioner that is accessible by a remote site or a satellite consultation site. <i>NRS 639.0154.1-2</i>	Pharmacist, pharmaceutical technician or dispensing technician. <i>NRS 639.23277.2(a-b)</i>	A remote/ satellite consultation site may be operated by: 1) A pharmaceutical technician without the physical presence of a managing pharmacist, but the managing pharmacist of the telepharmacy shall also be deemed the managing pharmacist of the remote/ satellite consultation site; or 2) A dispensing technician without the physical presence of a dispensing practitioner, but the dispensing practitioner of the telepharmacy shall also be deemed the managing pharmacist of the remote/ satellite consultation site. <i>NRS 639.23277(2)(a)&amp;(b)</i>  In any telepharmacy, remote site or satellite consultation site, a pharmacist may not supervise more than a total of three pharmaceutical technicians at one time. <i>NAC 639.250.3</i>  Pharmaceutical Technician must have at least 1 year of experience as a registered pharmaceutical technician. <i>NAC 639.393.1</i>	A telepharmacy must be physically located within this State <i>NAC 639.392.1.</i>
<b>NEW MEXICO</b> <a href="#">Administrative Code</a>	The remote tele-pharmacy must be greater than 20 miles from an existing retail pharmacy. <i>16.19.33.2</i>	Not telepharmacy specific.	Certified registered pharmacy technician, pharmacist. <i>16.19.33.7.K</i>	A board registered pharmacy technician employed by the hub pharmacy, with a minimum of 2,000 hours of experience working as a certified registered pharmacy technician who under the computer aided supervision of an off-site pharmacist. <i>16.19.33.7(K)</i>  A hub pharmacist shall not provide direct or indirect supervision for more than four pharmacies. <i>16.19.33.9(10)</i>	Both the hub pharmacy and all remote tele-pharmacies must be located within New Mexico. <i>16.19.33.2</i>
<b>NORTH DAKOTA</b> <a href="#">Administrative Code</a>	No restrictions.	Not telepharmacy specific.	Pharmacist, registered pharmacy technician. <i>61-02-08-02.1</i>	1) Technician must have at least one year of work experience as a North Dakota registered pharmacy technician. 2) The technician must be a graduate of an approved pharmacy technician education program and must demonstrate proficiency in preparation of prescriptions for dispensing to patients. <i>(61-02-08-04.(1)(a)&amp;(b)&amp;(c)</i>  A pharmacist may oversee no more than four remote sites. <i>61-02-08-04(1)(c)</i>	Both the central pharmacy and remote site may be located within North Dakota, either the remote site or the central pharmacy, may be located in a contiguous state. <i>61-02-08-01.(4)</i>

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<p><b>SOUTH DAKOTA</b></p> <p><a href="#">Codified Law</a></p> <p><a href="#">Board of Pharmacy Laws &amp; Rules</a></p>	<p>Not specific; the applicant shall demonstrate to the board that there is limited or no access to pharmacy services in the community.</p> <p>20:51:30:02</p>	<p>Any pharmacy licensed by the board may operate a remote pharmacy in South Dakota. The remote pharmacy is considered an extension of the central pharmacy but the remote pharmacy must have its own license as a pharmacy.</p> <p>20:51:30:06</p>	<p>Pharmacists, registered pharmacy technician, intern.</p>	<p>A pharmacy technician working at a remote pharmacy shall have a minimum of 2000 hours of experience as a registered pharmacy technician and shall be certified through one of the certification programs recognized by the board.</p> <p>An intern working at a remote pharmacy shall have a minimum of 500 hours of experience as a registered pharmacy intern.</p> <p>20:51:30:12</p> <p>The pharmacist on duty at a central pharmacy may supervise no more than 3 technicians (a pharmacy intern does not count towards this ratio). The total number of allowed technicians may be divided between the central pharmacy and the remote pharmacy in any manner. However, each remote pharmacy must have at least one pharmacy technician or pharmacy intern on duty while open.</p> <p>20:51:30:12. &amp; 20:51:30:13</p>	<p>Not telepharmacy specific.</p>
<p><b>TEXAS</b></p> <p><a href="#">Administrative Code</a></p> <p><a href="#">Board of Pharmacy Rules</a></p> <p><a href="#">Amendment</a></p>	<p>A provider pharmacy may not provide remote pharmacy services at a remote dispensing site if a Class A pharmacy is located within 22 miles by road of the remote dispensing site.</p> <p>§291.121(c)(3)(C)</p> <p>A provider pharmacy may not provide remote pharmacy services at a remote healthcare site if a Class A (community) or Class C (institutional) pharmacy that dispenses prescription drug orders to out-patients is located in the same community (defined as the census tract in which the remote site is located, if the remote site is located in a Metropolitan Statistical Area (MSA) or within 10 miles of the remote site, if the remote site is not located in a MSA).</p> <p>§291.121(c)(3)(B)</p>	<p>Provider pharmacy is a Class A (community) or Class C (institutional) pharmacy</p> <p>§291.121(a)(2)(D)</p> <p>Provider pharmacy can operate as a Class A, Class C, Remote dispensing site, or remote healthcare site regulated by this state or the United States that is: a rural health clinic regulated under 42 U.S.C. Section 1395x(aa); a health center as defined by 42 U.S.C. Section 254b; a healthcare facility located in a medically underserved area as determined by the United States Department of Health and Human Services; or a healthcare facility located in a health professional shortage area as determined by the United States Department of Health and Human Services.</p> <p>§291.121(c)(2)(ABC)(i-iv)</p> <p>Telepharmacy may be located at a federally qualified health center (FQHC) as defined by 42 U.S.C. Section 1396d(l)(2)(B). (effective 9/1/19)</p>	<p>Pharmacists, pharmacy technician, pharmacy technician trainee, or licensed healthcare provider.</p> <p>§291.121(c)(5)(D)(vi)</p>	<p>All pharmacy technicians at a remote dispensing site shall be counted for the pharmacist-pharmacy technician ratio of the provider pharmacy which, may not exceed three technicians for each pharmacist.</p> <p>§291.121(c)(6)(D)</p> <p>A pharmacy technician working at a remote dispensing site must: (i) have worked at least one year at a retail pharmacy during the three years preceding the date the pharmacy technician begins working at the remote dispensing site; and (ii) have completed a training program on the proper use of a telepharmacy system.</p> <p>§291.121(c)(6)(E)</p>	<p>Not telepharmacy specific.</p>

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<b>UTAH</b> <a href="#">State Code</a>	Not telepharmacy specific.	Not telepharmacy specific.	Pharmacist, pharmacy technician or pharmacy intern. <i>58-17b-612(1)(b)</i>	Not telepharmacy specific.	Permitted. <i>58-17b-102(59)</i>
<b>VERMONT</b> <a href="#">Board of Pharmacy Administrative Rules</a>	Remote pharmacy must be at least a 10 mile drive away from a retail pharmacy. <i>19.7(c)</i>	Not telepharmacy specific.	Pharmacist, certified pharmacy technician, pharmacy intern. <i>19.11(a)</i>	1) Remote pharmacies shall be staffed by certified pharmacy technicians under the continuous supervision of a pharmacist. 2) Certified pharmacy technicians must have obtained and maintain current certification from a national certification authority approved by the Board; and have a minimum of 2,000 hours experience as a registered pharmacy technician. 3) Pharmacy interns may not work at a remote pharmacy unless a pharmacist is physically present at the remote pharmacy. <i>19.2(a)(4); 19.11(b)&amp;(c)</i>	A pharmacist providing telepharmacy services into Vermont from another state is required to register as an "out of state registered pharmacist" with the Board. <i>2.9(a)</i>
<b>WYOMING</b> <a href="#">Administrative Rules</a>	Must be located at least 10 miles from any retail pharmacy. This ten (10) mile restriction does not apply: (i) In counties with a city of fifty thousand (50,000) or more persons as shown in the most recent federal census; or (ii) To any facility owned or leased by the state or any subdivision of the state; or (iii) To any facility located in a hospital or clinic setting. <i>14.5(g)</i>	Shall consist of an area of no less than 150 square feet exclusive of patient consulting room <i>14.6(a)(i)</i>	Pharmacist, pharmacy technician, pharmacy intern. <i>14.7(b)</i>	Not telepharmacy specific.	Not telepharmacy specific.